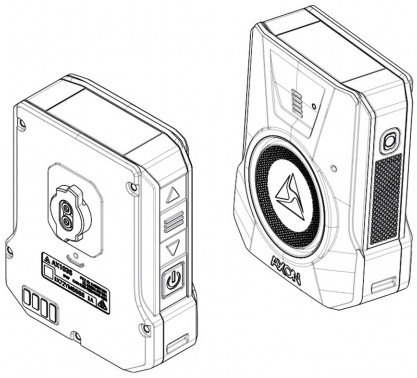
Fleet 3 Wireless Mic User Guide



Models: AX1034, AX1035

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Introduction

The Axon Fleet 3 wireless microphone is a hardware solution for audio capture outside the Fleet 3-equipped vehicle where Axon body cameras are not deployed. The charge base is mounted in the vehicle, connected to the hub via ethernet, and handles all charging and data needs for the mic while docked. The charge base also facilitates all pairing and audio communication to the microphone while in use. The Axon Fleet 3 Hub supports up to two wireless microphones and two charge bases per vehicle.

Wireless microphone performance:

- Range of 1,000 ft (300 m) with unobstructed line-of-sight and at least 500 ft (150 m) with a person and vehicle obstruction.
- Lasts 12 hours with full charge. In the charging base, recharges to 85% within 90 minutes.
- Uses the Axon RAPIDLOCK mounting solution, sharing all the same mounting configurations as Axon body cameras.
- Includes an optional lapel microphone (shown at right) for superior audio capture quality and wind noise cancellation.

Hardware kit

The Fleet 3 Wireless Microphone Kit (SKU 72035) includes the following components:

SKU	Component
72020	Fleet 3 wireless mic
11509	belt clip, RAPIDLOCK
72022	Fleet 3 wireless mic, charging base
72024	Fleet 3 wireless mic, charging base, remote antenna
72032	Fleet ethernet cable, CAT6, 20 ft
72025	Fleet 3 wireless mic, lapel mic

Charge outside the vehicle

A hardware kit for charging outside the vehicle consists of an AC power over ethernet (PoE) injector and charging base, To supplement your in-vehicle charging with in-office charging, purchase an additional charging base and an injector for each microphone.

SKU	Component
7202	Fleet 3 wireless mic, AC power Poe injector
7202	Fleet 3 wireless mic, charging base

Installation

This section describes how to install a Fleet 3 wireless microphone in a vehicle. Ensure you have all the following parts: charging base, microphone, ethernet cable, lapel microphone, windshield antenna, microphone mount.

This includes mounting hardware for the charging base:

- (5) self-drilling #8 x ¾ screws
- (5) 8/32” 0.50 in, pan head Phillips screws
- (5) 8/32” hex nuts
- Alcohol prep wipe

Before you start

Identify a mounting location for the charging base. Ideal locations are on the front of the prisoner partition adjacent to the driver's seat or on the side of the console. To reduce inadvertent bodily contact with the charging base, consider mounting in on the passenger side of the console.

Identify a mounting location on the front windshield for the antenna. Test as needed to find a location that provides the best range and performance. Generally, a top corner works well.

Ensure the antenna cable can reach between the charging base and the antenna.

Install components

1. Mount the base using either the nuts and bolts provided or the self-tapping screws. If using hardware, ensure you know what lies behind the mounting surface.

2. Use the alcohol preparation wipe to clean the glass surface where the antenna will be mounted, then wipe with a clean, dry cloth.
3. Remove the tape backing from the antenna and mount it to the windshield.

4. Route the cable to the charging base mounting location.

5. Connect the windshield antenna SMA connector to the side of the charging base and torque to 4 in/lb. If the connector is over-tightened, it may begin to spin.

6. Connect the charging base ethernet pigtail to the hub using the provided ethernet cable. Secure the pigtail and ethernet cable together using the provided ethernet pigtail splints. Refer to the Fleet 3 installation guide on my.Axon on proper splint installation procedures.
7. Power on the Fleet 3 system with the wireless microphone docked. The microphone pairs and then enters READY status.
8. Undock the microphone and double-press **Event** on the front. Ensure the Fleet 3 front camera begins recording. This confirms the installation is successful and the communication protocols are functional.
9. Stop the recording in Fleet Dashboard. The wireless mic should return to **Ready** status.

Get to know your wireless mic

Components

These are the different components of the Axon Fleet 3 wireless microphone:

1. Top status LED (mimics the Fleet 3 camera operating mode, except for error states)
2. LCD screen

1. Speaker
2. Front LED
3. Event button
4. Internal microphone

1. Volume up
2. Select
3. Volume down
4. Power
5. Lapel mic input

Notifications

Operating Mode	LEDs	Audio	Haptic
Power on or off	–	One beep	Once
Buffering (ready to record)	Blinking green	–	–
Recording (Event mode)	Blinking red	Two beeps every two minutes	Twice every two minutes
Audio muted	Blinking blue	–	–
Low battery notification • When buffering, 20 minutes or less remaining • When recording, battery nearly discharged	–	Four beeps every 20 seconds	Four times every 20 seconds
Connection lost or out of range	Blinking yellow	One beep every 10 seconds	Once every 10 seconds

A fully charged Fleet 3 wireless microphone battery allows approximately 14 hours of normal operation. Charge for a minimum of 1.5 hours it in its charging base after a typical 12-hour shift. Operational thermal limits for charging are 41–104 ºF (5–40 ºC). No audio is recorded while the mic is docked.

Charging base

1. Insert mic at the top of the charging base.
2. Antenna
3. Ethernet

1. Mounting bracket

Charging status

While docked, the wireless microphone's top and front Status LEDs show information on the charge level. The LEDs are yellow when battery is below 100% and green at full charge. Battery charge appears as a percentage next to a battery icon on the screen.

Pairing

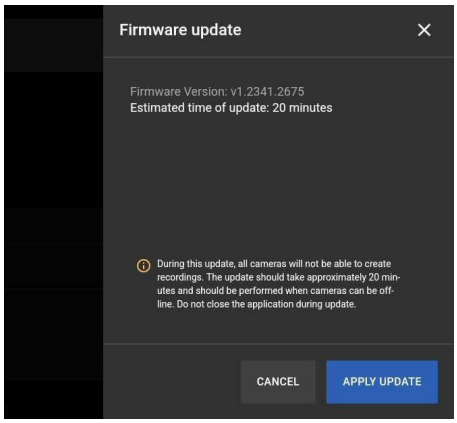
The mic pairs with a charging base the first time it's inserted. Once paired, it automatically connects when:

- It is (or comes back) in range
- It powers on

If you put the mic in a different charging base, it switches pairing to that one. While pairing, the screen displays PAIRING and the LED blinks white . Once paired, the screen changes to READY and the LED shows the charge level (if docked) or the recording status (if undocked).

Firmware updates

Firmware updates for the wireless microphone and charging base occur through the Fleet Dashboard application **Settings** tab (example below). Before installing a Fleet 3 update, dock the wireless mic so it also updates.

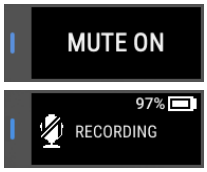
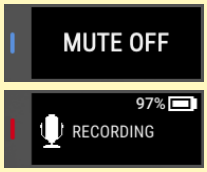
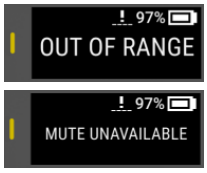
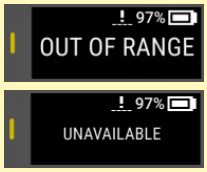


While updating firmware, the mic's display confirms progress with UPDATING.

Operation

This section describes actions and notifications for the wireless mic.

Actions

Action	Control	Display
Backlight on/off	Double press **Select**. The display back-light turns off after five seconds.	
Hard reset	If the mic becomes unresponsive even while paired, try a hard reset by holding **Power** for 10 seconds to reset and restart.	
Mute on	Hold **Select** for three seconds while recording to mute; the LED blinks blue, the screen displays MUTE ON and then the mute icon, and the mic beeps and vibrates. Mute only works while recording.	
Mute off	Hold **Select** for three seconds to un-mute; the LED returns to blinking red to reflect active recording, the displays MUTE OFF and then mute icon disappears, and the mic beeps vibrates to confirm. Mute cancels automatically when a recording ends.	
Mute while out of range	If you request mute while out of range of the charging base, the display shows OUT OF RANGE and then MUTE UNAVAILABLE, and the mic beeps and vibrates.	
Record while out of range	If you request to record while out of range of the charging base, the display shows OUT OF RANGE and then UNAVAILABLE and the mic beeps and vibrates.	
Power on/off	Press **Power** until you feel a short vibration. The mic beeps, pairs, the screen displays the Axon logo and then READY, and the Status LED blinks green. Use the same key-press to power off.	

Action	Control	Display
Recording start/stop	Double-press **Event** to start recording. The LEDs blink red, RECORDING and an icon appear on the display, and the mic beeps and vibrates every two minutes as a reminder. Stop recording from Fleet Dashboard.	
Stealth on	Press **Volume Down** ▼ for three seconds to turn lights, vibration, and sounds off. STEALTH ON and then the Stealth icon appear on the top-left corner of the screen. The backlight still illuminates if you press **Select**. Use the same key-press to turn Stealth off.	
Volume up/down	Press **Volume Up** ▲ or **Volume Down** ▼. The volume icon changes and the speaker beeps at the new volume level. At the lowest volume, the screen displays SOUND OFF and the mic vibrates once. This only changes the volume of the speaker, not the video recording.	

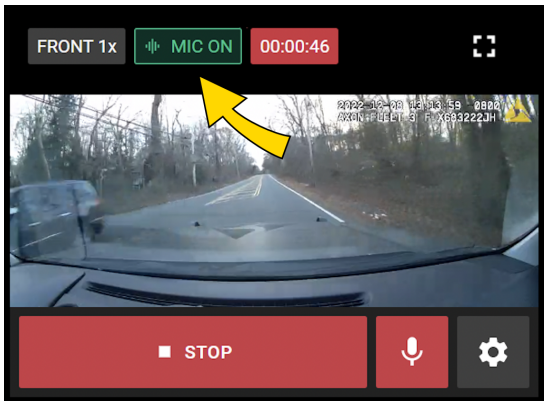
Notifications

Notification	Control	Display
Battery exceeds thermal limits	If the microphone's battery is outside the operational limits of 6–176 ºF (-21–80 ºC), the mic enters thermal shutdown. If undocked, it turns off immediately; if docked, the displays shows TEMP. The Status LED blinks yellow.	
Battery status: critical	Mic emits four beeps and vibrations every 20 seconds when battery reaches 20%, 15%, 10%, 5%. Screen displays battery critical icon with charge percentage.	
Error	If the mic encounters an error state, the Status LED blinks yellow and ERROR displays on the screen. Power if off and then on again to reset the mic. If the error persists, contact Axon.	
Lapel mic plugged in	When you plug the lapel mic into the port on the right side of your wireless mic, the screen shows a mic icon next to the signal strength bars.	
Ready to record	This is the default state after pairing. Display shows READY, LED blinks green .	
Signal strength	Signal strength is represented by !–4 bars, with four bars indicating the strongest.	
Wireless connection lost	The Status LED blinks yellow and the mic beeps and vibrates every 10 seconds as a reminder.	

Working in Dashboard

A wireless microphone **ready indicator** displays on Fleet 3 Dashboard's camera view tab. Icons on the front 1x tile shows when a wireless microphone charging base is plugged into the Fleet 3 Hub. It has one of two states:

- **MIC ON** – The wireless microphone is paired, ready or in use, and undocked from the charging base.
- **MIC OFF** – The wireless microphone is not paired or available to record audio.



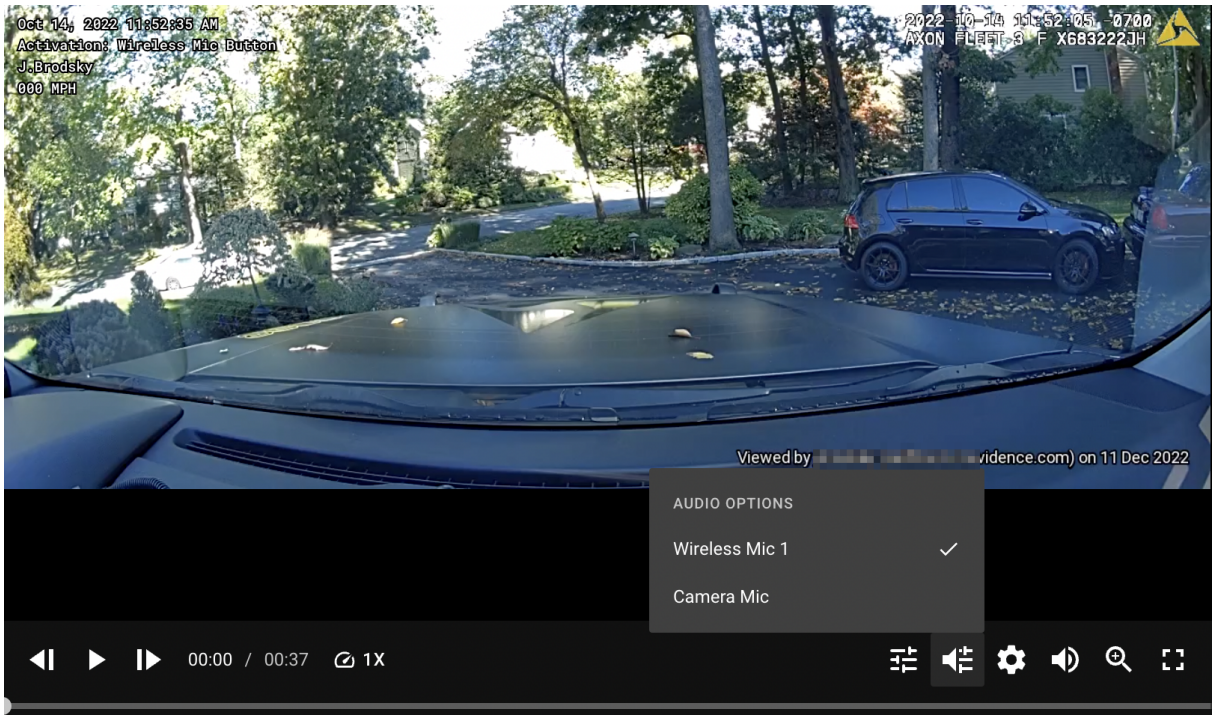
Evidence review in Dashboard

When you play front camera evidence files recorded with a wireless microphone, only the mic audio plays. The front camera audio stream is available in Axon Evidence.

For vehicles with two wireless microphones installed, the audio available within Dashboard comes from the mic paired to the charging base with the lower serial number.

Review in Evidence

Evidence collected while using a Fleet 3 wireless mic uploads in MP4 format and contains multiple audio tracks: one for the front camera audio and one additional for each wireless mic connected to the hub. During playback, the wireless mic audio is the default audio track; use the audio track selection button to toggle between audio sources.



Technical information

Troubleshooting

Any error states encountered with the wireless microphone and/or charging base can usually be cleared by restarting the microphone: press **Power** for several seconds until it turns off, wait 12–15 seconds, then press Power again for a few seconds to power on.

Technical support

Visit help.axon.com for support options or call 800-978-2737.

Warnings

For a full list of the warning associated with this product, see www.axon.com/legal.

Radio waves

Axon Fleet 3 wireless microphone system transmission is in the frequency range of 902.4–927.6 MHz. Contact Axon for more details.

Federal Communications Commission (FCC) statement

Changes or modifications to the equipment not expressly approved by the manufacturer could void the product warranty and the user's authority to operate the equipment

Your Wireless device is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. Before a device model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a

particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult Axon Technical Support for help

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation exposure statement

This device must not be co-located or operating in conjunction with any other antenna or transmitter.

For body worn operation, this device has been tested and meets FCC RF exposure guidelines. When used with an accessory that contains metal may not ensure compliance with FCC RF exposure guidelines.

Innovation, Science and Economic Development Canada (ISED) statement

This Class B digital apparatus complies with Canadian ICES-003 and RSS-247.

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada’s license-exempt RSS(s).

Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil numérique de classe B est conforme à la norme NMB-003 et RSS-247.

L’émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d’Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L’exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage, et,
2. L'utilisateur de l'appareil doit accepter tout brouillage radioelectrique subi, meme si le brouillage est susceptible d'en compromettre le fonctionnement.

Caution: Exposure to radio frequency radiation

To comply with the Canadian RF exposure compliance requirements, this device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

For body worn operation, this device has been tested and meets RF exposure guidelines when used with an accessory that contains no metal. Use of other accessories may not ensure compliance with RF exposure guidelines.

Attention: exposition au rayonnement radiofréquence

Pour se conformer aux exigences de conformité RF canadienne l'exposition, cet appareil et son antenne ne doivent pas être co-localisés ou fonctionnant en conjonction avec une autre antenne ou transmetteur.

Pour une utilisation sur le corps, cet appareil a été testé et respecte les directives sur l'exposition aux RF lorsqu'il est utilisé avec un accessoire sans métal. L'utilisation d'autres accessoires peut ne pas garantir la conformité aux directives d'exposition aux RF.

Compliance marks

Also see axon.com/legal/compliance-documentation.